



ECKER CENTER FOR BEHAVIORAL HEALTH

Leading Individuals to a Healthier Life

**Fiscal Year
2022**

Annual Report

Leadership Team, Board of Directors & Committee Members

Our Leadership Team

Daphne Sandouka, Ed.D, LCPC
Chief Executive Officer

Deb Howe, BSW
Development Director

Ramona Grauzinis, MBA, SPHR
Chief Human Resources Officer

Alison Anderson, RN, PMH-BC
Psychiatry & Nursing Director

Victoria Gesinger, LCPC, RDDP
Chief Clinical Officer

Carl Douglas, MBA
Chief Financial Officer

Nisha Shah, MS, CRC, LCPC
Chief Mental Health Officer

Our Board of Directors & Committee Members

Board of Directors

Robert Steffen, *Chairperson*
Alan Kirk, *Vice Chairperson*
Stephen Tousey, *Treasurer*
Steve Andersson
Patricia Arroyo
Ann Boisclair
David Conroy
Meghan Early
Dr. Alan Polse, DDS
Aaron Sellers
Timothy Sheldon
Linda Siete
Hon. Robert K. Villa

Committee Members

Laurie Huske, *Personnel & Risk Mgmt Committee*
Sandra Kaptain, *Personnel & Risk Mgmt Committee*
Ron Korte, *Development & PR Committee*
Sgt. Anthony Rigano, *Personnel & Risk Mgmt Committee*
Lt. Jim Roscher, *Development & PR Committee*
Tim Schmitz, *Finance/Audit Committee*
Lt. Kevin Senne, *Development & PR Committee*
Tiffany Tyson, *Finance/Audit Committee*

We thank everyone for their guidance & support of our mission.

LETTER TO OUR SUPPORTERS

I'm so proud of the work that we have been doing over the last year. We provided services to 4,493 clients in our mental health and substance programs which is an increase of 12% from the previous year. Every year we serve an additional 4,000 to 5,000 people in our prevention programs. It's heartbreaking to see so many in need but it's reassuring and wonderful that Ecker can be there to help.

Our request for services reached an all-time high this year with an average of over 500 requests per month. We realize that in order to meet the ever-changing needs of our community, we need to continue to grow. We are doing this by adding multiple programs and services each year. We added two new programs and services in the last year, along with three new programs last year. We were also able to secure funding to provide services to the underfunded, unfunded, and undocumented population in our community.

It's important that everyone understands the impact that Ecker has on the community. Who we are, what we do, why we do it, and what would happen if we weren't here. We help to keep the community safe & healthy, we give people a place to belong when much of society doesn't accept them, we help youth make good decisions which keeps them out of trouble, we provide homeless services to the people living in Elgin, we help people find a job, we keep families together, we keep our clients happy and satisfied, not only do we help the person in need- we also help their entire family. We do this because we are committed to our mission. If we didn't do this so many people would be in need.

All of us at the Ecker center are so thankful, and we have so much to celebrate. With your support, we will continue to accomplish our goals and mission to optimize the health and well-being of everyone living in our community.



A handwritten signature in black ink that reads "Daphne S". The signature is fluid and cursive, with a large initial "D" and a stylized "S".

Daphne Sandouka, Ed.D., LCPC
CEO



Leading Individuals to a Healthier Life

OUR MISSION

To optimize the well-being of individuals and communities through the delivery of accessible, comprehensive and quality behavioral health care which includes prevention, education and intervention.

OUR VISION

To be a safe, supportive, and empowering provider of comprehensive behavioral health care services for children, adolescents, and adults in our communities.

OUR VALUES

Our most prized resource is a multi-disciplinary staff of dedicated professionals. While each of us has a unique contribution to make, we are united in our focus on the core values of our organization, which are:

- Respect for the individual
- Diversity, equity & inclusion where all individuals feel included, safe, accepted & valued
- Exceptional service & client experience
- Empowerment of clients
- Community responsiveness & engagement

"We are united in our focus on the core values of our organization."

DIVERSITY, EQUITY & INCLUSION

Ecker Center for Behavioral Health is committed to a diverse, equitable, and inclusive environment where all clients, staff, and board members feel respected and valued regardless of gender, age, race, ethnicity, national origin, sexual orientation or identity, disability, education, or any other individual characteristic.



Celebrate Diversity • Embrace Differences • Demonstrate Acceptance

Overview of Programs & Services

CRISIS CARE CONTINUUM

- Collaborative Crisis Services Unit (CCSU)
- Crisis Residential & Intervention Services
- Crisis Stabilization Program (CSP)
- Mobile Crisis Response (MCR) Services
- Psychiatric Emergency Program (PEP)



PSYCHIATRY & MENTAL HEALTH

- Adolescent & Adult Therapy Services
- Case Management Services
- Community Support Team (CST) Services
- Long-Term Residential Programs
- Mental Health Juvenile Justice Program
- Psychiatry, Nursing & Medication Management
- Psychosocial Rehabilitation (PSR) Program & Wellness Groups

SUBSTANCE USE & RECOVERY MANAGEMENT

- Adolescent & Adult Counseling Services
- Case Management & Recovery Support
- Intensive Outpatient Program (IOP) for Adults
- Medicated Assisted Recovery (MAR) Services
- Peer Recovery & Support Programs

PROBLEM GAMBLING

- Adult Counseling Services
- Assessments for Problem Gambling
- Self-Exclusion Services

PREVENTION, EDUCATION & INTERVENTION

- Access to Justice Program
- DUI Evaluation & Risk Education Program
- HIV & STI Testing, Prevention, Surveillance-Based Services & Support Groups
- Overdose Reversal (NARCAN) Training

Youth Programs:

- Alcohol, Tobacco & Other Drugs (ATOD) Prevention
- Coalition for a Safe & Healthy Elgin (CSHE)
- LEAD Summer Program for Youth
- Youth Empowering Students (YES) Program

www.eckercenter.org
(847) 695-0484

Accessible, Comprehensive & Quality Behavioral Health Care for Everyone

Behavioral Health Services

4,494

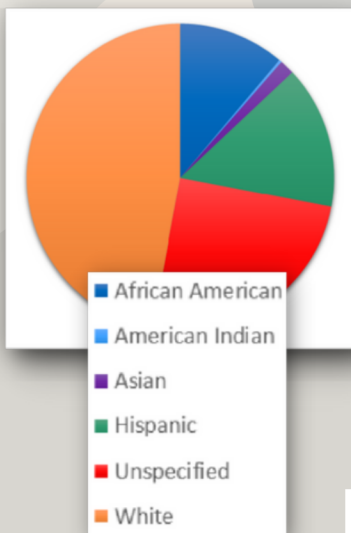
individuals served in FY22

Prevention, Education & Intervention Services

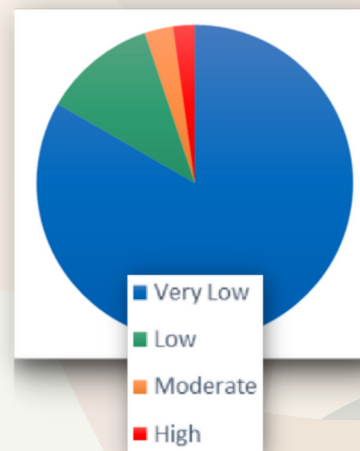
4,632

individuals reached in FY22

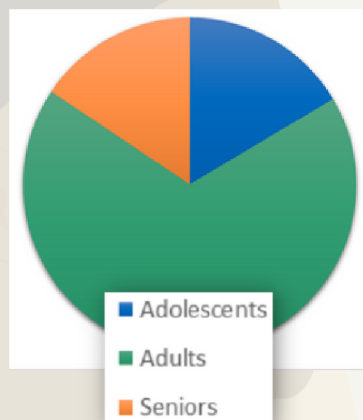
Client Ethnicities



Client Income Levels



Client Age Groups



WHO WE SERVED

A2J: 1,523

Therapy: 1,832

Hermanos: 126

Intake/Assessment: 2,075

Nursing: 1,593

Psychosocial Rehabilitation: 270

Case Management: 1,117

DUI: 46

DCFS: 40

Gambling: 10

Regions 7 & 8: 1,187

Substance Outpatient: 267

Intensive Outpatient: 80

Crisis: 1,515

Residential Programs: 339

Outreach & Engagement: 31

Crisis Residential: 119

You Can Make a Difference

Ecker Center strives to improve health equity and reduce health disparities with high-quality, accessible, and compassionate care. Support from our donors, sponsors, and volunteers make this possible.

DONATE

You may contribute to our general fund or specify a designation. Make a difference & support what matters most to you!

SPONSOR AN EVENT

Sponsorship levels are designed to meet your needs & fit your budget. Gain exposure for your brand while supporting our mission!

VOLUNTEER

Opportunities are available to fit your schedule, skills & areas of interest. Reach out to learn more about how to get involved!

PLANNED GIVING

Learn more about how you can include us in your legacy planning to ensure that your generosity continues for years to come.

Reach out to learn more about how you can get involved and make a difference. You may contact us by phone, email, or postal mail. Scan the QR codes on the back cover to make a donation, subscribe to receive email updates, or contact us for more information. And make sure to connect with us on social media!

Phone: (847) 695-0484, Ext 2028

Email: info@eckercenter.org

Mailing Address: Ecker Center for Behavioral Health

Attn: Resource Development

1845 Grandstand Place, Elgin IL 60123

We thank you for your continued support of our mission.

STATEMENT OF REVENUE AND EXPENSES

FISCAL YEAR 2022 AUDITED

REVENUE

Contributions

Fundraising	\$ 60,503
United Way and Community Chest	35,669
In kind	1,800
Other	<u>47,781</u>
Total Community Revenue	\$ 145,753

Government Revenue

Illinois Department of Human Services	\$ 3,499,053
Department of Housing and Urban Development	679,824
Other	<u>995,812</u>
Total Government Revenue	\$ 5,174,689

Agency General Revenue

Program Service Fees	\$ 3,371,386
Investment and Other Income	<u>943,034</u>
Total Agency Generated Revenue	\$ 4,314,420
TOTAL REVENUE	\$ 9,634,862

EXPENSES

Total Program Services **\$ 7,289,473**

Support Services

Administration	\$ 1,720,139
Fundraising	<u>199,446</u>
Total Support Services	\$ 1,919,585
TOTAL EXPENSES	\$ 9,209,508

Ecker Center Locations



Grandstand Office (MAIN)

1845 Grandstand Place, Elgin IL 60123

Main Phone # for All Locations: (847) 695-0484

IL Relay Center: 711 | Telebraille: (877) 526-6670



Renz Office

Two American Way, Elgin IL 60120



Streamwood Office

Renz Addiction Counseling Center

1535 Burgundy Pkwy, Streamwood, IL 60107



St. Charles Office

409 Illinois Avenue, Unit 1A, St Charles IL 60174



Psychiatric Emergency Program Offices

Advocate Sherman Hospital

Emergency Department

1425 N Randall Road, Elgin IL 60123

Services are also provided at offsite locations in the community.



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