

ANNUAL REPORT 2019

Ecker Center for Mental Health

eckercenter.org
847-695-0484

1845 Grandstand Place
Elgin, IL 60123

Ecker Center
for Mental Health

LETTER TO OUR SUPPORTERS

In Fiscal Year 2019, Ecker Center for Mental Health served 3,463 individuals with mental illness which represents an 11.2% increase from the previous year. Despite this, it is estimated that only 43.3% of adults with mental illness sought treatment in 2018. Raising awareness of the importance of mental health to overall well-being is necessary to reinforce the need for treatment and reduce stigma. Unfortunately many individuals have financial challenges that provide obstacles for seeking obtainable care. Ecker provides quality, comprehensive and accessible behavioral health care to individuals in our community. We exhaustively seek opportunities for outreach and engagement in the community to increase access of care. Our compassionate, committed staff work diligently to provide the best outcomes for our clients. We pride ourselves on being able to provide simultaneous and accessible treatment options for our clients.

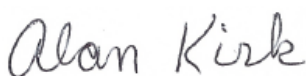
In Fiscal Year 2019, Karen Beyer retired as the CEO from Ecker Center after nearly 20 years of service. Her wisdom and guidance played an important role in the accomplishments of the agency. Karen's leadership during financially turbulent times allowed Ecker to provide continuum of care when other agencies had no choice but to close their doors. Under her direction the agency launched new programs and services and the agency achieved accreditation of The Joint Commission. Her dedication and professional accomplishments are commendable.

Approximately 300 supporters attended our events that included the November Fest & Folly, our spring Wishes for Wellness Brunch and our Ecker Client Art Show.

The Ecker Center achieved a number of key strategic and operational targets during Fiscal Year 2019. We began to increase many of the service hours for therapy at all three locations including at our satellite offices in Streamwood and St. Charles. We developed a telepsychiatry program to increase access of care for our clients. Ecker began providing counselors for the City of Elgin Police Department's Collaborative Crisis Services Unit. Also, the agency secured funding to employ an Outreach and Engagement Case Manager for the areas adult homeless population.

We continue the process of merging with Renz Addiction Counseling Center to become a full service behavioral health care provider and achieve the advantages of economies of scale.

Our staff and clients appreciate the support we have received in Fiscal Year 2019 which made it possible to provide essential mental health services to thousands of people in our community.



Alan Kirk
Board Chairman
March 23, 2020



Dr. Daphne Sandouka
Chief Executive Officer

BOARD MEMBERS, COMMITTEE MEMBERS AND LEADERSHIP

July 1, 2018 through June 30, 2019

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Early, Tousey, Regan, Wlodek & Wong

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Ramona Grauzinis, MBA, SPHR, SHRM-SCP

HR & Resource Development Director

Rick Vander Forest, MS

Residential & Facilities Director

Pauline Rochfort, BA

Billing & Office Operations Director

CATEGORIZATION OF RECIPIENTS BY SERVICE

Total number of individuals served in FY2019: 3,463

The Ecker Center is a comprehensive community mental health center where clients receive multiple services.

Service	Recipients of Service
• Psychiatric Emergency Program	1,358
• Crisis Residential Program	93
• Therapy	1,356
• Psychosocial Rehabilitation Program	242
• Case Managers	1,950
• Psychiatric Nurses	1,053
• Psychiatric Evaluations & Psychiatric Services	1,338
• Residential	166

ECKER CENTER FOR MENTAL HEALTH

The Ecker Center, a nonprofit community health center, has served the community since 1955. Most outpatient services are located at our main facility at 1845 Grandstand Place in Elgin, and our satellite offices located in St. Charles and Streamwood provide therapy services. Ecker's Psychiatric Emergency Program (PEP) is located at Advocate Sherman Hospital. Ecker also has a varied level of supportive residential programs in Elgin. Services are provided in English and Spanish and all programs are accredited by The Joint Commission. In FY 2019 the agency served 3,463 individuals.

Services for our current and new clients of all ages 5 and older

- PEP provides walk in psychiatric crisis services at Advocate Sherman Hospital Emergency Department 24 hours a day
- Therapists provide individual and group therapy
- Psychiatrists provide diagnostic assessment, consultation and prescriptions for medications
- Psychiatric nurses help clients follow treatment plans and obtain medications
- Our intake specialists provide information and referral to other resources

Services for our current and new adult clients only

- The Crisis Residential Program provides short term 24 hour treatment and support services during a psychiatric crisis
- Case managers assist individuals to establish incomes, apply for benefits, obtain housing and general healthcare
- The Psychosocial Rehabilitation Program (PSR) helps individuals manage symptoms of mental illness and improve their daily living skills
- Longer term residential programs provide support and skill building
- A Community Support Team brings crisis management services to clients in their homes and other locations in the community
- An Outreach and Engagement Case Manager provides support to the homeless population

Additional services for Ecker clients

- Onsite pharmacy provided by Genoa Healthcare
- Onsite primary healthcare provided by VNA Health Care

Forms of payment accepted

- Medicaid, with co-payment for all medically necessary covered services
- Medicare assignment with some private insurance, co-payments apply

STATEMENT OF REVENUE AND EXPENSES

FISCAL YEAR 2019 AUDITED

Community Revenue	
Fundraising	\$ 78,856
United Way and Community Chest, Municipalities and Townships	41,355
Other	<u>201,992</u>
Total Community Revenue	\$ 322,203
Government Revenue	
Illinois Department of Human Services	\$ 2,287,354
Department of Housing and Urban Development	631,023
Other	<u>302,153</u>
Total Government Revenue	\$ 3,220,530
Agency General Revenue	
Program Service Fees	\$ 2,056,493
Investment and Other Income	<u>84,214</u>
Total Agency Generated Revenue	\$ 2,140,707
TOTAL REVENUE	\$ 5,683,440
Direct Program Expenses	
Therapy Programs	\$ 709,220
Intake	64,793
Nursing	223,973
Psycho-social Rehabilitation	218,552
Psychiatric Services	358,596
Case Management	865,662
Psychiatric Emergency Program	358,034
Transition Coordination	5,207
Preadmission Assessment Screening	71,277
Supported Residential Program	570,199
HUD On-Site Staff	268,119
Grandstand HUD Leasing	432,329
Hunter's Ridge HUD Leasing	222,757
Supervised Residential	353,915
Crisis Residential	<u>435,788</u>
Total Program Expenses	\$ 5,158,421
Support Services	
Administration	\$ 602,237
Fundraising	<u>52,217</u>
Total Support Services	\$ 654,454
TOTAL EXPENSES	\$ 5,812,875

We are pleased to acknowledge gifts to the Ecker Center for Mental Health Center received from the following friends and supporters between July 1, 2018 and June 30, 2019.

Advocate Sherman Hospital	Catlin, Kay & Steve
Alden, Dr. Vicki	Causey, Joyce
Althoff Industries	Chamberlain, Amber
AMITA Health Mercy Medical Center	Childers, John & Cherene
Anderson, Amanda & James	Christ The Lord Lutheran Church
Anderson, Tammy	Citizens for Joe McMahon
Anderson, Thomas & Chere	City Winery
Andersson, Steve	Cohen, Arthur
Alm, Walter Dr.	Cohen, Gail
Anwar, Dr. Syed & Waheeda	Colley Elevator Company
Arroyo, Patricia	Collins, Susan Fifield
Barbezat, Michel & Mary Ellen	Community Crisis Center
Barkby, Ronald	Conroy, Dave
Barrington Area United Way	Cooper's Hawk
Barrington Township	Covich, Wendy
Bartzis, Angie	Crain, Shelly
Bauer, Eric	Crinigan, James & Lisa
Beck, Herb & Sandy	Cummings, Karen
Bedard, Anne	Curtiss, Patty
Berkshire Hathaway Starck Real Estate	Daniels, Cathy and Jan
Berna Moving & Storage	Danny's Pizza
Bethlehem Evangelical Lutheran Church	Deweese, Mary & Tim
Bethlehem Lutheran Church Women	Donahue, Mary
Beyer, Karen	Donor Club of Elgin
Big Apple Bagels	Dowd, William & Donna
Bitter, Laurie	DQ - Orange Julius
Blizzard, Harry	Duda, Daniel
Boisclair, Ann	Dunne, Richard & Judy
Brandes, Rhonda	Early, John & Mary
Briska, William	Early, Meghan
Brockner, Tom	EFS Foundation
Brown, Betty	Elgin Academy
Burnidge, Nancy	Elgin Breakfast Rotary Club Foundation
The Burnridge Corporation	Elgin Elks Lodge #737
Byrnes, Shirley	Elgin Fire Department
Cabrera, Luis	Elgin Hyundai
Campbell, Diane	Elgin Knights of Columbus 654
Campbell, Rachel	Elgin Police Department
Caracheo, Sally Jo	Elgin Public House
Carlson, Richard	Elgin State Bank
Carreon, Cecilia	Elgin Township
Carroll, Jane	Ellingson, Janet
Cassell, Charles & Penelope	Ellingson Law Office
Castro, Cristina	Elmer, Charles

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Fehlman, Elizabeth
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First Congregational Church of Elgin
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F.I.T. Management Inc.
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Follrath, Joe
Ford, Jennifer & Richard
Fox, Dan
Fox Valley Fire & Safety
Fox Valley United Way
Fritz, Catherine
Garcia, Genesis
Garcia, Jaime & Donna
Geneva 708 Community Mental Health Board
Geneva Community Chest
Genoa Healthcare
Gifford's
Global Hands Project
Glore Fund
Gorski, Bob
Grand Victoria Foundation
Grauzinis, Ramona & Al
Gross, Medina
Grosser, Jeffrey & Patricia
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Hanover Township Mental Health Board
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Harvey and Ethel Daeumer Foundation
Hayes, Cheryl
Hayes, James & Barbara
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Highbloom, Carrie Fifield
Highland Avenue Church of the Brethren
Hoambrecker, Matt
Holze Wellness
Howe, Deb
Hudgens, Paul & Sarah
Hughes, Mary Catherine
IHC Construction
Im, David
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James Harvey Photography
Jens, Jeffrey
Jester's
Joe Bero & Son Plumbing
Johnson, Gregory & Roslinda
Joshi, Anantha
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Kane County
Kaptain, David & Sandra
Kaptain Family Charitable Fund
Kartan, Dr. Usha
Kenyon, Michael & Carol
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Kirk, Alan & Sandra
Kirkland & Ellis LLP
Kiwanis Club of Elgin
Korte, Ron
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Kreger, Carol
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Laird, Donald & Patricia
Lamp, Earl & Luann
Larrabee, Lydia
Lauderdale Electric
League of Women Voters of Elgin
Lebuhn, Karen
Lempa, Leonard & Gina
Lenart, Pat & Roger
Lewis, Cheri Lee & Dr. David
Lichtenberg, Julie & Bill
Likou, Emmanuel
Lobit, Lynn & Mark

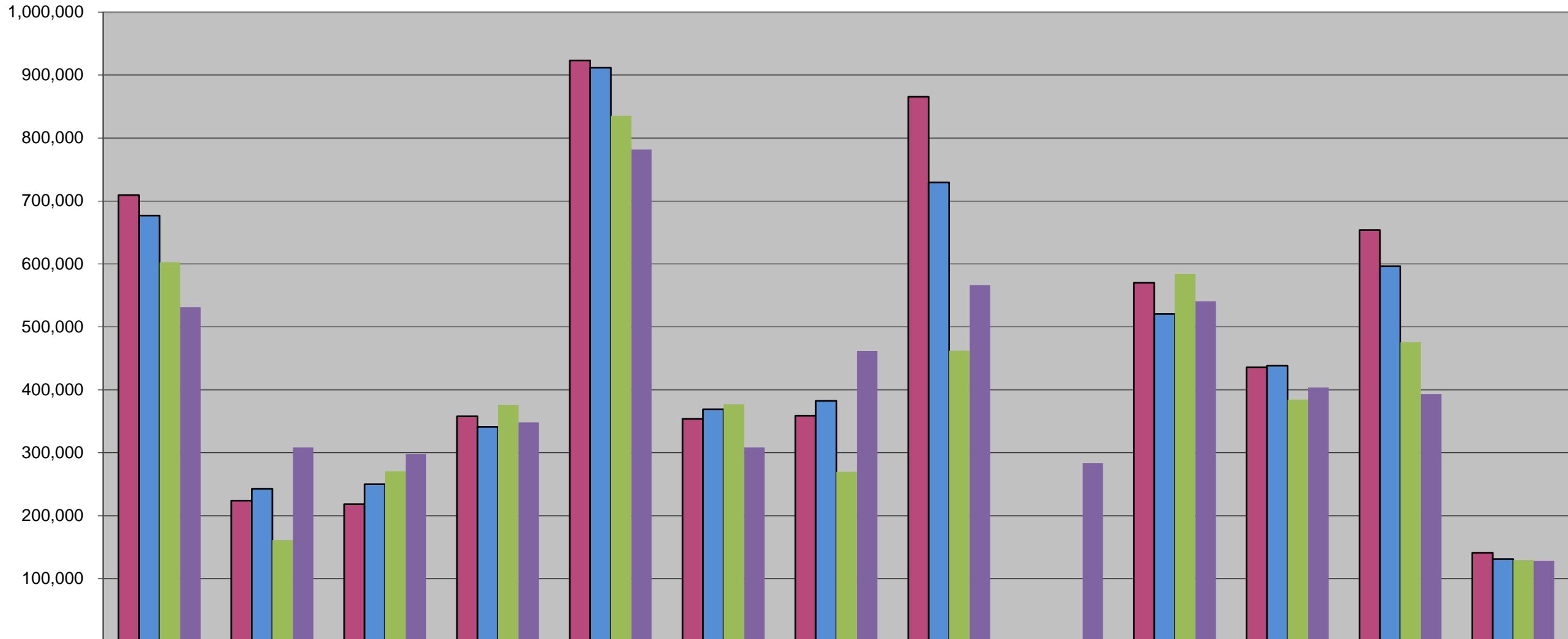
Contributors Continued

Lundstrom Insurance Agency
Lunt, Sean
Lynfred Winery
Lytle, Miriam
MAC Cosmetics
Malm, Art & Cathy
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Malsi, Richard
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May, Andrew
McClendon, Julia
McGovern, Tom
McGuire, Debbie & Tom
McMahon, Debbie & Bryan
McMurray, Sheri
McNish, Jim & Diana
Mecum, Loni
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Moylan, William & Susan
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Nett, Jon
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Polse, Dr. Alan
Poris, Page
Portillos
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Prochut, Debbie
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Rauschenberger, Keith & Cindy
Rauschenberger, Steve & Betty
Raymond James Company
Rhodes, Helene
Rieke Office Interiors
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Shodeen Family Foundation
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St. Charles 708 Community Mental Health Board
St. Edward Catholic High School
Steffen, Frederick
Steffen, John

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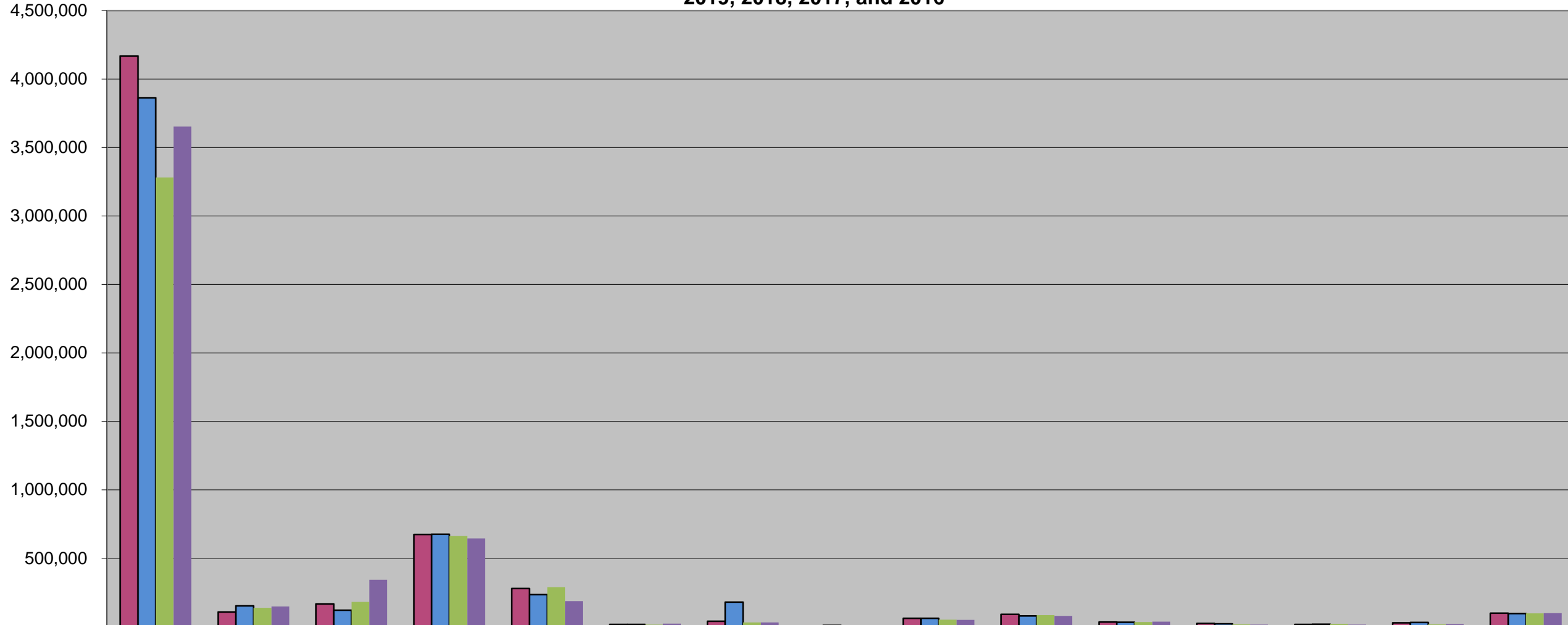
Steffen, Robert
Stingley, Jo Ann
Patrick, Jill
Penny, Mike & Betsy
Super Target, South Elgin
Swanson, Karin
Tabernacki, Donna
Tairou, Sahind
TBK Bank
Termuhlen, David
Thorsen, Dorothy
Tolzman, Jeanne and Rev. Arlyn
Tousey, Susan & Stephen
Town of Elgin
United Way of Elgin
United Way of Metropolitan Chicago
Villa Verone
Village of Streamwood
Viswanathan, Baskar
Voross, Nancy
VNA Health
Walnut Speakeasy
Warren, Laurel
Webb, Kimberly
Weiner, Barbara
Werner, Jack
Weston, Michelle
Windy Hill Masonry
Wire, Hanguyen
Wong, Jennifer
Young, Thomas & Barbara
Yung, Florence
Ziegler's Ace Hardware
Zurcher, Victor & Susan

Ecker Center for Mental Health, Inc.
Program Expenses
2019, 2018, 2017, and 2016



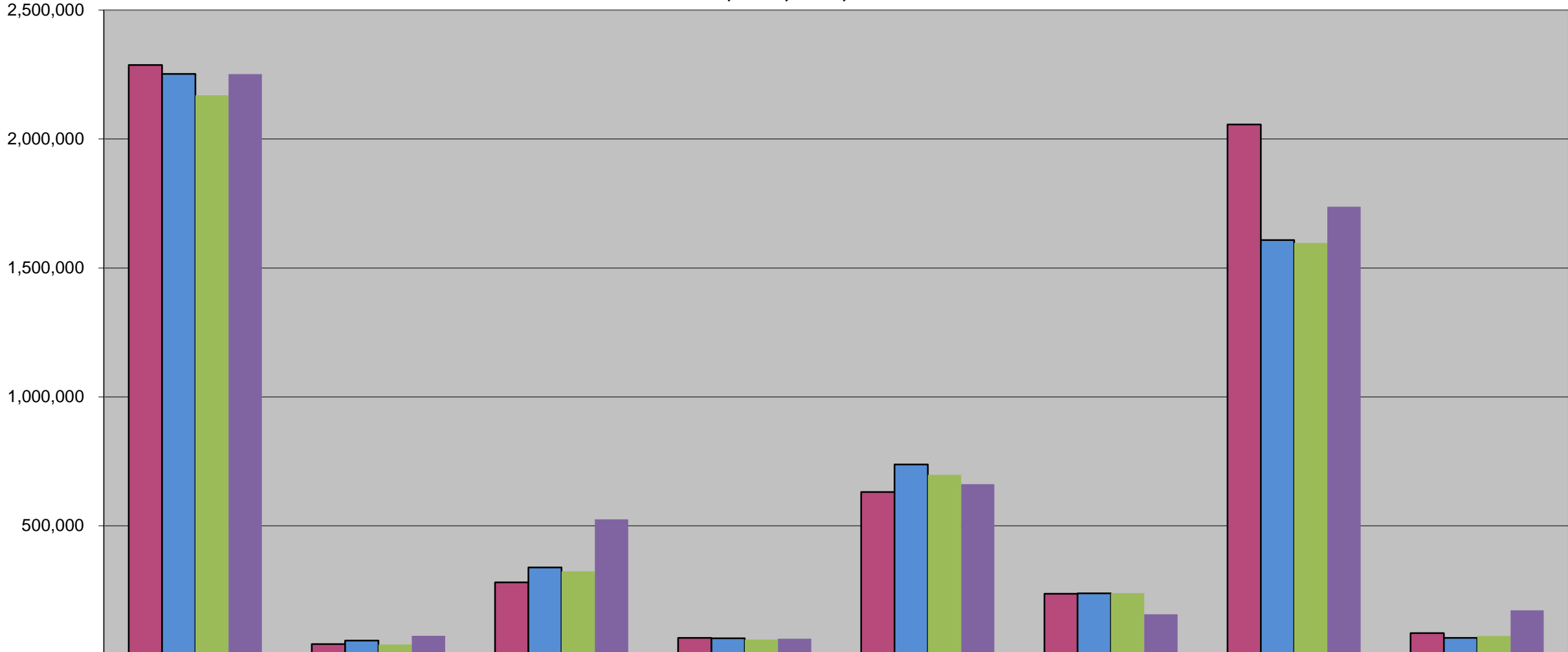
	Community Counsel Services	Nursing	Psycho-social rehabilitation	Psychiatric Emergency Program	HUD	Supervised residential	Psychiatric services	Case Coordination	Community integrated living arrangement	Supported Residential Screening	Crisis Residential	Supportive Services	Other Program Expenses
■ 2019	709,220	223,973	218,552	358,034	923,205	353,915	358,596	865,662	-	570,199	435,788	653,817	141,277
■ 2018	676,814	242,667	250,109	341,288	911,994	369,086	382,534	729,641	118	520,658	438,229	596,598	131,048
■ 2017	602,610	161,115	270,575	376,046	835,197	376,932	269,758	461,974	12	584,174	384,555	475,684	129,438
■ 2016	531,289	308,477	297,747	348,371	781,785	308,572	461,770	566,529	283,380	540,651	403,772	393,270	128,411

**Ecker Center for Mental Health, Inc.
Functional Expenses
2019, 2018, 2017, and 2016**



	Personnel	Commodities	Consultation	Occupancy	Repairs and maintenance	Specific assistance to individuals	Professional services	Outside services	Insurance	Other contractual service expenses	Interest	Travel	Special events	Other expenses	Depreciation
■ 2019	4,168,322	107,716	166,130	673,294	279,023	16,643	40,271	6,004	61,248	90,055	34,070	24,727	17,306	28,841	98,588
■ 2018	3,863,006	152,489	120,029	675,002	234,927	16,919	178,989	9,037	61,356	78,877	32,067	21,646	17,931	31,688	96,821
■ 2017	3,282,216	138,337	180,477	661,637	288,574	15,547	30,918	6,751	51,400	84,085	34,650	16,971	21,613	17,002	97,892
■ 2016	3,653,457	147,507	343,199	645,098	187,449	22,080	31,783	8,294	49,848	78,316	37,122	15,155	16,134	19,440	99,142

Ecker Center for Mental Health, Inc.
Revenue by Source
2019, 2018, 2017, and 2016



	DHS	United Way and Community Chest	Other Contributions	708 Funds	HUD	Other Governmental Grants	Program Service Fees	Investment and Other Revenues
■ 2019	2,287,354	41,355	280,848	65,600	631,023	236,553	2,056,493	84,214
■ 2018	2,252,333	54,983	338,642	64,000	738,012	237,940	1,608,192	65,571
■ 2017	2,169,489	40,028	323,102	59,000	698,198	239,055	1,596,615	72,818
■ 2016	2,252,048	73,274	525,379	62,000	661,445	156,733	1,737,414	172,447