

FULL TIME - OPEN POSITIONS AT ECKER CENTER as of January 10, 2025

Ecker Center for Behavioral health is committed to creating a diverse and inclusive environment and is proud to be an equal opportunity employer

Care Coordination Specialist, Intake/Assessment

Responsibilities:

- Assist clients in referring and accessing necessary resources, including mental health services, substance use treatment, housing, educational, employment, and social services as necessary to facilitate wellness and recovery of the whole person. Obtain necessary consents for sharing information with community partners including documenting attempts and revisiting periodically.
- Assist in maintaining a caseload of clients, who have a mental illness and/or substance use challenges and ensure individuals have access to primary and other supportive care services.
- Collaborate with multidisciplinary teams to develop and implement individualized care plans that address clients' mental health, physical health, and social needs.
- Provides minimum monthly outreach and supports to a caseload of individuals engaged in behavioral health services ensuring their insurance or other payor information is up to date.
- Build and maintain relationships with local inpatient acute-care hospitals and related facilities, such as emergency departments and outpatient clinics. Ensure timely communication by documenting efforts to contact individuals discharged from these settings within 24 hours, including managing the transfer of health records related to their services.
- Complete treatment plans, annual re-assessments, and IATPs for a caseload of clients, DLA and LOCUS assessments as required.

Qualifications:

- Bachelor's Degree in Human Services field or 5 years equivalent experience to qualify as an MHP
- Bilingual Spanish preferred
- Experience working with co-occurring mental health and substance use needs and/or the unhoused a plus
- Valid Illinois driver's license, automobile insurance and vehicle

Hours: 40 hours/week; Monday to Saturday with schedule flexibility. One evening and/or weekend day required.

Hiring Salary: \$41,600.00 – \$46,176.00 annually. Depending on skills and qualifications.

Case Manager, Housing is Recovery

Responsibilities:

- Provide home- and community-based treatment to and assists in developing case management services to a caseload of clients who are referred for the Housing is Recovery Program. Services assist clients in maintaining housing, providing wrap-around support, including linkage to mental health or substance use recovery support services.
- Build relationships with referral sources, including hospitals, county jails, prisons, homeless shelters, and inpatient detoxification facilities.
- Ensures Housing Quality Standard (HQS) inspections on all apartment units are conducted and communicates results to landlord.
- Complete Mental Health Assessments, DLA and LOCUS, and develop goal-oriented ITPs that are strength-based and recovery oriented on all assigned clients as required.
- Accompany clients on housing searches and support all needs surrounding securing housing for the clients required by the Housing is Recovery Program.
- Supports program activities associated with being a subsidy administrator.
- Provide assistance with intake/assessment as needed, as well as outreach in emergency situations
- Provide accurate, quality documentation within a maximum of 48 hours after service delivery

Qualifications:

- Bachelor's degree in human service field and minimum 1 year clinical experience, including case management work and work with individuals that are diagnosed with severe mental illness and/or co-occurring substance use needs.
- Bilingual Spanish a plus
- Must have valid Illinois driver's license, auto insurance and vehicle and willingness to transport clients

Hours: Monday – Friday, 9am to 5:30pm - 40 hour work week, some flexibility in schedule

Hiring Salary: \$43,680.00 – \$54,496.00 annually. Depending on skills and qualifications.

Mobile Crisis Engagement Specialist, MCR

Responsibilities:

- Provide treatment to and use lived experience in providing crisis intervention and case management services
- Provide triage, assessment, crisis de-escalation/resolution, coordination with local hospitals, police, fire, medical and behavioral health services, crisis planning and follow up
- Manage walk-in, telephone and community-based crises
- Delivers services primarily in the community where the client is located, including shelters and client homes
- Provides referral and disposition options appropriate to the client's needs and safety including warm hand offs to referral sources. Schedules outpatients follow ups
- Responds to Call4Calm requests and regional call hubs such as 988
- Evaluation of unfunded individuals and apply for Medicaid Coordinates with CARES line for individuals funded with Medicaid

Qualifications:

- Recovery Support Specialists (RSS) draw on their own life experiences to help others develop and maintain their recovery from substance abuse disorders, mental health disorders, or dual diagnoses.
- Experience working with adults and children with mental health and/or substance use needs
- CRSS certification or capable of attaining the credential within 18 months of hire
- Bilingual Spanish preferred
- Must be able to work independently and be willing to travel in the community (Kane County and nearby Cook)
- Willing to transport clients when appropriate, current driver's license, automobile, and auto insurance required

Hours: Monday – Friday 3:30pm – 12am, 40 hour work week

Hiring Salary: \$41,600.00 – \$54,579.20 annually. Depending on skills and qualifications.

Mobile Crisis Mental Health Professional, MCR

Responsibilities:

- Provide crisis intervention and case management services in the community to clients referred to Mobile Crisis Team under the direction of a QMHP
- Provides triage, assessment, crisis de-escalation/resolution, coordination with local hospitals, police, fire, medical and behavioral health services, crisis planning and follow up. Manage walk-in, telephone and community-based crises.
- Delivers services primarily in the community where the client is located, including shelters and client homes.
- Provides referral and disposition options appropriate to the client's needs and safety including warm hand offs to referral sources. Schedules outpatient follow ups.
- Responds to Call4Calm requests and regional crisis call hubs such as the future 988.
- Evaluation of unfunded individuals and apply for Medicaid. Coordinates with CARES line for individuals funded with Medicaid.

Qualifications:

- Bachelor's Degree in human services field or 5 years' experience including experience providing crisis intervention
- Experience working with adults and children with mental health and/or substance use needs
- Bilingual Spanish preferred
- Must be able to work independently and be willing to travel in the community (Kane County and nearby Cook)
- Willing to transport clients when appropriate, current drivers license, automobile, and auto insurance
- Willing to transport clients when appropriate, current driver's license, automobile, and auto insurance required

Hours: **Please specify which schedule is of interest**

1) Monday – Friday (*overnight*), 12am – 8:30, am 40 hours/week

2) Monday – Friday 7:30am – 4pm, 40 hours/week

Hiring Salary: \$45,240.00 – \$49,816.00 annually. Depending on skills and qualifications.

Outreach & Engagement Case Manager, Case Management

Responsibilities:

- Identifies and supports individuals that may need assistance with locating housing, shelter or other community resources.
- Link homeless individuals with housing, medical, dental care, mental health, substance abuse and employment services as needed.
- Assist homeless individuals in applying for benefits. Strive to maintain weekly engagement of homeless individuals.
- Manage statistical data on engagement activities.
- Assess the needs of homeless individuals identified in the Casework Command Meetings.
- Teaches budgeting and other independent living skills, manages representative payee responsibilities.
- Plans for and participates in scheduled case management and community support services and initiates unscheduled services.
- Completes assessment and other documentation requirements within 48 hours of service delivery.
- Services are primarily off site in the community.

Qualifications:

- Bachelor's Degree in Human Service Field plus minimum one year mental health experience.
- Experience working in street outreach settings preferred
- The ability to work cooperatively with mentally ill, substance using, and unhomed individuals. Adults struggling with mental illness and/or co-occurring substance use needs.
- Must have valid Illinois driver's license, auto insurance and automobile.
- The ability to work cooperatively with adults struggling with mental illness and/or co-occurring behavioral health services.
- Ability to work in varying physical environments which may include uneven outdoor terrain and inclement weather.
- Willingness to work a flexible schedule, if needed.
- Valid Illinois Driver's License, auto insurance and automobile and willingness to transport clients when necessary

Hours: Monday – Friday, 9am to 5:30pm - 40 hour work week, some flexibility in schedule

Hiring Salary: \$43,680.00 – \$54,496.00 annually. Depending on skills and qualifications.